



Common Phone Tasks

Hold/resume a call	Press Hold or Resume .
Transfer a call to a new number	Choose Options > Transfer , enter a target number, then press Options > Transfer again.
Redial a number	Press  twice or Options > Redial .
Start a standard conference call	Choose Options > Confrn . Dial a number, then choose Options > Confrn again. Repeat for each party.
Forward your extension	Choose Options > CFwdAll . Enter the number to which you want to forward all calls. To cancel, choose Options > CFwdAll .
Use your call logs	Choose Directory (Book) > Missed Calls, Received Calls, or Placed Calls . To dial, scroll to a listing and press Dial or  .
Move a shared line call between desk phone and wireless phone	From the phone with the active call, press Hold . From the other phone, select the shared-line call and press Resume to retrieve the call.



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

QUICK REFERENCE









Cisco Unified Wireless IP Phone 7921G for Cisco Unified Communications Manager 7.0

- Using the Phone
- Shortcut Keys and Buttons
- Softkey Definitions
- Entering Text
- Phone Screen Icons
- Common Phone Tasks

Using the Phone

Power on/off the phone	Press and hold  until phone powers on or off.
Access phone features	Press Options for feature list: <ul style="list-style-type: none"> • Press number key for feature <i>or</i> • Scroll to feature and press .
Access Main menu options	Press a navigation arrow for: <ul style="list-style-type: none"> • Directory menu (Book) • Line view (Phone) • Settings menu (Tools) • Services menu (World) Press number key for menu option.
Access your Phone Book	Press Ph Book or Directory > Phone Book .
Adjust display brightness	Choose Settings > Phone Settings > Display Settings , and select Display Brightness . Press  or  , then press Save .

Shortcut Keys and Buttons


Toggle ringer to vibrate or ring	Press and hold  .
Access voice messages	Press and hold  .
Adjust ringer, handset, or speaker volume	Press  up or down.
Mute/unmute your phone	Press  .
Switch between speaker and handset	Press and hold  .
Lock the keypad	Press and hold  .
Unlock the keypad	Press Unlock , then OK .

Softkey Definitions

AbbrDial	Dial using a speed dial index number
Barge	Add yourself to a call on a shared line
CallBack	Receive notification when a busy extension becomes available
CFwdAll	Set up/cancel call forwarding
ConfList	View conference participants
Confrn	Create a conference call
DirTrfr	Transfer two calls to each other
DND	Turn on/off Do Not Disturb (DND)
EditDial	Edit a number in a call log
GPickUp	Answer a call that is ringing in another group or on another line
HLog	Log in or out of your hunt group
iDivert	Send a call to your voice messaging system
Join	Join several calls already on a single line to create a conference
MCID	Report suspicious calls
MeetMe	Host a Meet-Me conference call
Message	Access your voicemail
Park	Store a call using Call Park
Ph Book	Open your Phone Book
PickUp	Answer a call in your group
QRT	Submit call problems to the system administrator
Remove	Remove a conference participant
RmLstC	Drop the last party added to a conference call
Trnsfer	Transfer a call


Entering Text

Character—Press key one or more times.


Space—Press .


Number—Press the number key.

Symbol—Press these keys:












 to enter * + - / = \ : ;






















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Phone Screen Icons

Line and Call States	
	Off hook
	Connected call
	Call on hold
	Call Forwarding enabled
	Shared line in use
	Incoming call, or BLF-monitored line is ringing (BLF Pickup)
	BLF-monitored line is in-use
	BLF-monitored line is idle
	BLF-monitored line is in Do Not Disturb state
	Speed-dial, call log, or directory listing (BLF status unknown)
	Intercom line in idle state

	Intercom line in one-way audio
	Intercom line in two-way audio
Line Features	
	Phone line
	Service URL
	Voice message
Other Features	
	Mute on
	Headset active
	Speaker mode active
	Ringer off (silent mode)
	Ring and vibrate on
	Vibrate only on
	Application active
	Radio signal status
	No radio signal
	Battery charge status
	Docked in desktop charger
	Docked in desktop charger with ringer off (silent mode)
	Keypad locked
	Business number for a contact
	Home number for a contact
	Mobile number for a contact
	Other number for a contact